

# SOCIETY OF ST. VINCENT DE PAUL OF CONTRA COSTA COUNTY

# 2015-2016 ANNUAL REPORT

## FISCAL YEAR OCTOBER 1, 2015 THROUGH SEPTEMBER 30, 2016



2210 Gladstone Drive, Pittsburg, CA 94565  
 www.svdpc-cc.org | www.facebook.com/svdpccontracosta

### OUR PROGRAMS

- FOOD DISTRIBUTION
- FREE MEDICAL CLINIC\*
- DAYTIME FAMILY SHELTER\*
- FREE DINING ROOM\*
- FREE DENTAL PROGRAM\*
- THRIFT STORES/WAREHOUSE
- HEALTH & WELLNESS SERVICES
- WORKFORCE DEVELOPMENT
- CASE MANAGEMENT & COUNSELING\*

**Antioch:**  
Holy Rosary

**Bay Point:**  
Our Lady Queen of the World

**Brentwood:**  
Immaculate Heart of Mary

**Byron:**  
St. Anne

**Concord:**  
Queen of All Saints  
St. Agnes  
St. Bonaventure  
St. Francis of Assisi

**Danville:**  
St. Isidore

**El Cerrito:**  
St. Jerome

**El Sobrante:**  
St. Callistus

**Martinez:**  
St. Catherine of Siena

**Moraga:**  
St. Monica

**Pinole:**  
St. Joseph

**Pittsburg:**  
Church of the Good Shepherd  
St. Peter Martyr

**Pleasant Hill:**  
Christ the King

**Richmond:**  
St. David  
St. Mark  
St. John the Baptist

**Rodeo:**  
St. Patrick

**San Pablo:**  
St. Paul

**San Ramon:**  
St. Joan of Arc

**Walnut Creek:**  
St. John Vianney  
St. Mary  
St. Stephen

**Referral Only:**  
Hope

OUR PARISH BASED VINCENTIAN SERVICES (CONFERENCES)

## LETTER FROM THE PRESIDENT

Supporters and Stakeholders of St. Vincent de Paul (SVdP):

I write to express my appreciation for your support and to share Contra Costa County SVdP's annual report. I am a volunteer working with over 700 volunteers (we call ourselves Vincentians). I'd like to share a couple very common questions we receive from folks who call to request our help.

Does your "agency" help with water bills, PG&E bills, gasoline, food, furniture, rent, etc.? When is your office open?

Our answers:

"That is possible," or "We have done that before."

"We can meet on your schedule; we will come to you at a time convenient for your family."

We believe "no act of charity is foreign to the Society". We listen carefully to their situation with the intention to help address their immediate problem and to assess how we can assist with their long-term needs. Examples include: obtaining a license, providing a phone and service for communication and job search, changing a tire, providing auto parts, a bicycle, a bus pass, a ride to the doctor, hospital or social security office, helping move furniture and belongings, referral to a shelter, a counselor, or a clinic, prescriptions or eye glasses.

We report results of our 2015-2016 year. We quantify the tangible assistance provided. While the more valuable delivery is the compassionate and caring way Vincentians listen to their story, assisting, prioritizing actions that are taken shoulder to shoulder with our neighbor. Although the volunteers outnumber the staff 30 to 1, we have full and part time staff (some are in transitional employment entering or reentering the workforce). They support the operation of our stores (that sell and distribute to those in need), transportation of donations, the free clinic, free dining room, dental assistance, day shelter, food acquisition and distribution.

I write to thank you, whether you are a donor, staff, volunteer or partner. Your contribution provides immediate and tangible assistance and the longer term impact we have on the lives of the neighbors and their children. Our prayer is that we deliver hope and you are part of that.



SVdP helps people find jobs.

Many blessings,

Ron Costanzo

## POWERED BY SERVICE

	FY '14-'15	FY '15-'16
Total Number of In-Kind Services	161,988	145,274
Total Number of Visits & Direct Aid	64,501	67,084
Total Number of Vincentians	696	742
Total Vincentians Volunteer Hours	70,522	62,666
Estimated Miles in Vincentian Services	119,962	163,704
Number of Conferences	27	27

## TESTIMONIAL

"Staff and volunteers are wonderful. The trainees are just such a humble, earnest group of people and delightful to work with. It's been rewarding." -Sarah Shelton on volunteering with St. Vincent de Paul's Workforce Development Program

## ABOUT SARAH

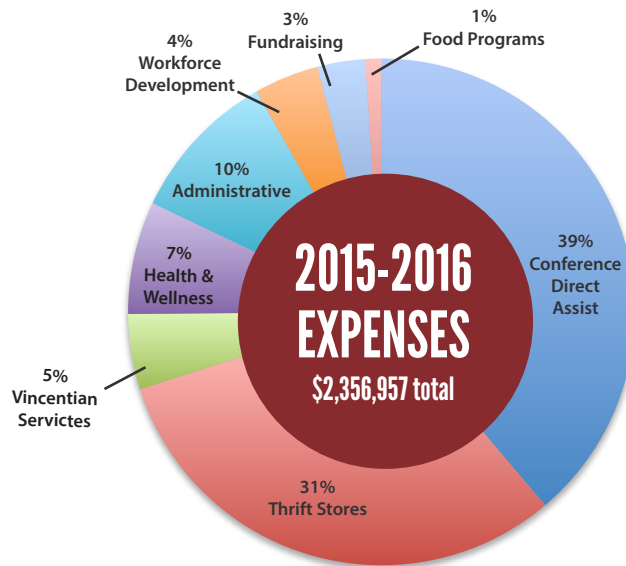
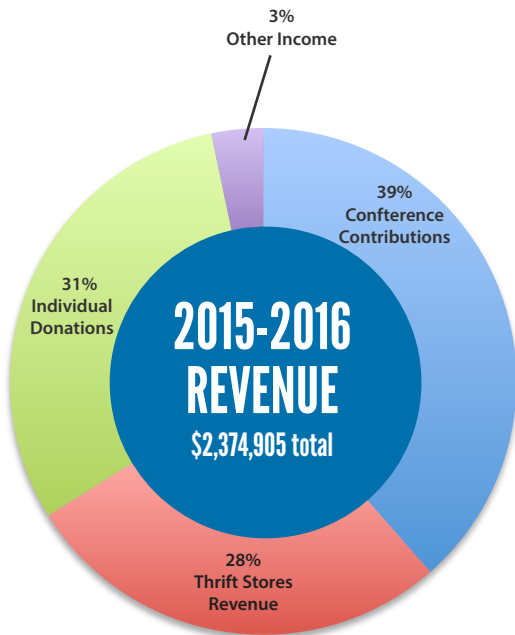
Sarah Shelton has been volunteering with SVdP for the past 2 years. She is a part of the Workforce Development Program Committee and mentors participants of the program. She's been a psychotherapist for over 30 years, and helping others with career development is something that she's been interested in her whole life. She says SVdP has given her the opportunity to encourage others to unleash their full potential in the workplace.

### SERVICE METRICS

	2014-2015	2015-2016
<b>In-Kind Services</b>		<b>Service Contacts</b>
Food	112,430	97,964
Furniture	158	543
Clothing	11,430	6,245
Medical Patient Visits**	1,412	1,359
Dental Services Provided	27	27
Hot Meals Served*	34,322	34,200
Job Training	15	17
Days of Shelter*	620	680
Case Management*	200	210
Other	1,374	4,029
<b>Total In-Kind Service</b>	<b>161,988</b>	<b>145,274</b>

### Visits & Direct Aid

	2014-2015	2015-2016
<b>Visits &amp; Direct Aid</b>		<b>Service Contacts</b>
Person-to-Person Visits	61,290	67,084
Telephone Contacts	1,458	2,518
Travel	157	146
Spiritual Aid/Sacraments	759	770
Referrals	564	237
Other	273	242
<b>Total Direct Services</b>	<b>64,501</b>	<b>70,997</b>



Note: 1. Food Programs include the Pittsburg Food Distribution Site and Dining Room

## BOARD OF DIRECTORS

Ron Costanzo  
President

Mark MacMahon  
Secretary

Karen Glenn  
Spiritual Advisor

Melanie Anguay  
Executive Director

Board Members  
Bill Clarke  
Kathy Dasso

Brian Kavanagh  
Vice President

Bob Liles  
Treasurer

Jim Noe  
Past President

All numbers are based on unaudited financial statements. Includes cost of goods sold and depreciation. Metrics are based on 27 active conferences reporting.

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\* Includes services provided at our Family Resource Center working in partnership with RotaCare Bay Area, Loaves and Fishes of Contra Costa County, Winter Nights Shelter, and Catholic Charities of the East Bay.

\*\* Medical Patient Visits do not include health fair visits or health class attendees.