The Society of St. Vincent de Paul



The Spirit of Contra Costa County, 2010 Technology Workshop

Purpose Technology Examples **Benefits & Costs?** What's the Process? **Next Steps**

What is Technology? What's a Computer? People **Networks (connections) Activities to be Organized** Examples Seattle Database Christ the King Yahoo Group (St. Bonaventure)

Benefits Visibility: People/Activities Easy Reporting Reminder **Planning Information** Costs **Computer, Printer & Supplies**

Process Commitment **Analysis & Priorities Selection & Development Testing, Evaluation & Training** Implementation **Ongoing Operation**

Seattle Database (Joseph Roberts) Western Washington State (Seattle Area) 18 Conferences Served

Conference - Login	×		Google 👝		x
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Conference	e Login				
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Copyright © 2004-2010 Permission granted to S You can leave feedback	Blessed Rosalie Rendu Blessed Sacrament Council DEMO Holy Family (Kirkland) Holy Innocents	d. this software. its or congratulations.			

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DEMO Conference	Logoff
Active File Click here to review clients with open requests pending.	
Browse/Find Clients Use this to browse your conference file, locate clients, and record help that you give them.	
Record Hours Volunteered and Miles Driven When you do client visits or attend conference meetings or events, please record time & distance to be included in the	annual report.
Reports	
Detail Summary	
Assistance Given SVDP Report SFH Report (part A)	
Volunteer Hours & Miles Volunteer Hours & Miles SFH Report (part B)	
Frequent Callers Bednights	
Member Directory Use this link to view conference membership list and to update member information.	
Leave Feedback Use this page to leave comments, suggestions, questions or compliments about the site.	
Logoff Click this when you are done to prevent unauthorized access from your browser.	

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DEMO Conference					
Browse Clien	t File		A	ctive File <u>Repor</u>	t <u>Main Page</u> <u>Logoff</u>
	Sear	ch Filter			
Last name starts with:	First name starts with:	Phone number contains:	Other Adult contains:		Search
Wash	Geo				For /oucher
Search			Show All Client		oucher
To add a new client: (1) search	to be sure they don't already exist,	then (2) an "Add New Client" b	utton will appear at the botto	m of the page.	
Search Results 1 record(s) found.					
LastName FirstName	Address	Building	Phone	Last Helped	Amount Given
Washington George	1600 Pennsylvania Ave #1, Was	shington White House	e (212)555-1212 fake		
If you don't find the client you	are looking for, you may Add	New Client			

Conference -	Clients	×					Google 👝 💷 🗶					
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Blessed Rosalie Rendu Conference												
Browse Client File												
					Active	riie <u>Keport</u>	Main Lage Logon					
	Search Filter											
Last name sta	arts with:	First name starts with:	Phone number con	tains:	Other Adult contains:	Se	arch					
Z							or Joher					
Searc	h				Show All Clients	Vot	icher					
Te add a new ali		to be sure they don't already exist, ti	have (2) and U.A.d.d Marce (·1:								
10 aaa a nsw ch	5/11. (1) 560/C/11	0 06 5476 triby don't direddy 6x151, 1	nen (2) un nuurvew c		ion will appear at the ootiom of the	, page.						
Search Re	sults											
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6 record(s) foun	۵.											
LastName	FirstName	Address	Building	Phone		Last Helpe	d Amount Given					
Zak	<u>Anthony</u>	619 3rd Ave #507, Seattle	St Charles	206-222	-2972 vm	5/16/2001	\$110.00					
Zakpa	<u>Beobo</u>	77 S Washington St #307, Seattle	Compass Center	206-357	-3218 jenn sepe	12/1/2008	\$100.00					
Zanta	<u>Michael</u>	223 Yesler Way #914, Seattle	Frye	206-652	-2396	3/27/2005	\$75.00					
Zarychta	<u>Mieczysaw</u>	317 Marion #215, Seattle	Pacific	206-309	-8062 vm	1/16/2003	\$75.00					
Zunida	<u>Fernando</u>	1531 1st Ave #312, Seattle	Market House	206-234	-1071 c	8/6/2009	\$125.00					
Zyvix	<u>Devron</u>	77 S Washington St #223, Seattle	Compass Center	206-279	-8425, 206-357-3250 mens prog	4/15/2008	\$100.00					
If you don't find As a supervisor y		are looking for, you may Add N Delete Marked Clients	ew Client									

Conference - Add Client × (‡) ← → C f the transformation of transformation of transformation of transformation of transformation of the transformation of transfo Image: **DEMO** Conference Add New Client Main Page | Logoff Last Name First Name SSN Age Gender OM OF City Address Apt State ZIP WA Building Rent/mort. Phone1 Phone2 Other adults # in household Girls - ages Boys - ages Monthly Income F-Stamps Soc. Sec. TANF GAU Child Sup. Unempl. Other Inc. Job Utility Acct Num: Notes (eg: other family in the area) Client referred by (optional): Homeless? Ex-Offender? Disabled? Add Request Help Without Request Save & Done Cancel



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DEMO Conference

Client File

Active File | Browse Clients | Main Page | Logoff

Wash	ingto	n, Geoi	с де [67М]			1600 Pe	ennsylvania Ave #1 Washington, WA
Phone 1		Phone 2		Utility Acct	SSN		Building
(212)555-12	12 fake				1234		-White House-
Girls (ages))	Boys (ages)		Other Adults	5	Family Size	Rent
				1		2	10000
NCOME SO	OURCES:						
Salary/Pay	Food	SocSec	TANF	GAU	Child Supp.	Unempl.	Other Inc.
25000							
Nemo:							
Client refer	red by:				Homeless	Ex-Off	ender 🛛 🗖 Disabled
Jpdated:	3/28/2010		Assigned to:	:	<not assigned<="" td=""><td>></td><td>Edit Details</td></not>	>	Edit Details
Add New F	Request	Help Without R	equest				Show/Hide Memos
Date C	Category	Vouche	r	Given	Payee F	Rent Mo	embers
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Conference - Edit Client ×

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DEMO Conference

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Record Assistance

STEP 1. UPDATE CLIENT RECORD:

4

To keep client records current, please verify that the following information is still accurate, and make corrections as needed.

First Name	Last Name	Age	Gender				
George	Washington		67	⊙M OF			
Address	Apt	City	State	ZIP			
1600 Pennsylvania Ave	1	Washington	WA				
Building	Rent/mort.	Phone	Phone2	2			
White House	10000	(212)555-1212 fak					
Other adults	Girls - ages	Boys - ages	# in hou	isehold			
1			2				
Monthly Income							
Job F-Stamps Soc.	Sec. TANF	GAU Child Supp	. Unemp	l. Other			
25000							
Utility Acct Num	Notes (eg: other family in the area)						
	L						

Continue



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DEMO Conference				
Record New R	equest			<u>Main Page L</u>
Washington,	George (67 M)	1600 Penns Washington	ylvania Ave #1 I, WA	
STEP 2. RECORD NEV Request Date	V REQUEST DETAILS HE Category	RE: Need	Urgent?	
3/6/2010	Services - Rent	▼ \$ 500		
Notes	Admin - Billing Question	_		
EVICTION NOTICE expires	^{3/9} Goods - Appliances Goods - Baby Items Goods - Beds Goods - Clothes Goods - Clothes Goods - Food Goods - Furniture Goods - Huusehold Goods - Hygiene Items	E		
Save & New S	ave Coods - ID/License Goods - Medicine Goods - Other Holiday - Christmas Holiday - Thanksgiving Not Helped Other Services - Rent			

🗋 Conference - Assist Client 🛛 🗙 🕞

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B< #</p>

DEMO Conference

Client File

Active File | Browse Clients | Main Page | Logoff

Wash	ington	, Geol	rge [67M]			1600		ania Ave #1 ngton, WA
Phone 1		Phone 2		Utility Acct	SSN			Building
(212)555-121	2 fake				1234			White House
Girls (ages)		Boys (ages)	Other Adult	s	Family Si	ze Rent	:
				1		2	1000	0
INCOME SO								
Salary/Pay	Food	SocSec	TANF	GAU	Child Supp.	Unempl.	Othe	r Inc.
25000								
Memo:								
Client referr	ed by:				Homeles	ss 🗌 Ex-C	Offender	Disabled
Updated:	3/28/2010		Assigned to	:	<not assigne<="" td=""><th>ed></th><td>Edi</td><td>t Details</td></not>	ed>	Edi	t Details
DPEN REG Date	Cate	egory		Need				
3/6/2010	Servi	ces - Rent		\$500.00			<u>Edit</u>	Close Reque
		I NOTICE expires	3/9					
3/6/2010	Good	ls - Food					<u>Edit</u>	Close Reques
ASSISTAN		RY:						
Date Ca	ategory	Vouche	r	Given	Payee	Rent	Members	
No history.								
Add New R	equest H	elp Without R	equest					

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		<u>Statistic</u>	<u>s Main Page Logoff</u>						
		Sort order:	Assigned To, Urgent, Date						
nst First ame Name Address	Building	Phone	Requests						
ASHINGTON George 1600 Pennsylvania Ave #1, W	ashington White House	(212)555-1212 fake,	Rent (\$500), Food						
OULACROIX Amelie 23 California St #221, Oaklar	d Bay View Apts	none	ID/License, Rent (\$190)						
or, please <u>Browse All Clients</u>									
	st First me Name Address SHINGTON George 1600 Pennsylvania Ave #1, W ULACROIX Amelie 23 California St #221, Oaklan	st First me Name Address Building SHINGTON George 1600 Pennsylvania Ave #1, Washington White House ULACROIX Amelie 23 California St #221, Oakland Bay View Apts	Statistic Sort order: st First me Name Address Building Phone SHINGTON George 1600 Pennsylvania Ave #1, Washington White House (212)555-1212 fake, ULACROIX Amelie 23 California St #221, Oakland Bay View Apts none						

Conference - Edit Assistance X	5		Google 👝 🗉 🗴	3
		tResp.asp?ClientID=17135&ItemID=29790	▶ ⊡- ₽	+
Washington ,		1600 Pennsylvania Ave <i>#</i> 1 Washington , WA		^
Request Date	Request	Amount Needed Urgent?		
3/6/2010	Services - Rent	\$ 500	In Person - Home	
ASSISTANCE DETAILS:			In Person - Prison In Person - Hospital	
Response Date	Category	\$ Value	In Person - Eldercare	
3/10/2010	Services - Rent 💌	\$ 400	In Person - Other In Person - Office	
Type of Contact	Special Program?		Telephone Only	
In Person - Home	None 🗸	● Paid For ─ In-Kind	None	
Voucher Num	Payee			
15449	Landlord's Name			
# Adults served	# Children served	Total monthly rent (if applicable)		
2	0	\$ 1000		
Conference member (1)	Conference member (2)	Conference member (3)		
JaneD	DonaldR	~	DonaldR	
Notes			JaneD	
3/8tried again, no luck 3/9got him, made appoint 3/10visited, gave \$400 k (jd/dr)	no answer, no way to leave me			
				~

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Main Page | Logoff

Blessed Rosalie Rendu Conference

Assistance Detail Report

Date range: Last Week 🔽 From: 3/21/2010 To: 3/27/2010 Refresh											
Name 🔺		<u>Address</u>	ZIP	<u>Phone</u>	Date	<u>Category</u>	<u>Voucher</u>	Amount	In- Kind	<u>Payee</u>	<u>Members</u>
BODEAU	Valerie	107 Pine Street	98101	206-552-5940	3/25/2010	Goods - Food	99751	\$30.00	Ν	QFC	VeronicaC, GinaD, AnthonyO
BODEAU	<u>Valerie</u>	107 Pine Street	98101	206-552-5940	3/25/2010	Services - Rent	99598	\$219.00	Ν	Gatewood	VeronicaC, GinaD, AnthonyO
DOMINGUEZ	<u>Brenda</u>	1118 5TH AVE	98101		3/22/2010	Services - Rent	3866	\$200.00	Ν	YWCA	CecilieR, JosephR
MACELLARI	<u>Kay</u>	85 Pike Street	98101	206-682-2387	3/25/2010	Not Helped		\$0.00	Ν		GinaD
MULHOLLAND	<u>Amanda</u>	1118 5th Ave	98101	(206) 239-8674 cell	3/22/2010	Goods - Food	3862	\$55.00	Ν	QFC	CecilieR, JosephR
MULHOLLAND	<u>Amanda</u>	1118 5th Ave	98101	(206) 239-8674 cell	3/22/2010	Services - Rent	3861	\$102.00	Ν	YWCA	CecilieR, JosephR
MULHOLLAND	<u>Arlene</u>	1118 5th Ave		(206) 272-0861 cell	3/22/2010	Services - Rent	3860	\$175.00	Ν	YWCA	CecilieR, JosephR
ROGERSON	<u>Teresa</u>	1118 5th Ave	98104	(206) 306-3423 cell	3/22/2010	Goods - Food	3859	\$50.00	Ν	QFC	CecilieR, JosephR
ROGERSON	<u>Teresa</u>	1118 5th Ave	98104	(206) 306-3423 cell	3/22/2010	Services - Rent	3858	\$100.00	Ν	YWCA	CecilieR, JosephR
TAYLOR	Shavonn	1118 5th Ave		206-683-0708 cell	3/22/2010	Services - Rent	3863	\$105.00	Ν	YWCA	CecilieR, JosephR
<u>TAYLOR</u>	Shavonn	1118 5th Ave		206-683-0708 cell	3/22/2010	Goods - Food	3864	\$25.00	Ν	Safeway	CecilieR, JosephR
<u>TAYLOR</u>	Shavonn	1118 5th Ave		206-683-0708 cell	3/22/2010	Goods - Food	3865	\$25.00	Ν	Safeway	CecilieR, JosephR
<u>WILLIAMSON</u>	<u>Betty</u>	107 Pine St		206-652-8325	3/25/2010	Goods - Appliances	99752	\$50.00	Ν	St. Vincent de Paul Store	AnthonyO, GinaD, VeronicaC
<u>WILLIAMSON</u>	<u>Betty</u>	107 Pine St		206-652-8325	3/25/2010	Goods - Food	99599	\$50.00	Ν	Safeway	VeronicaC, AnthonyO, GinaD
YOUNG	<u>Rebecca</u>	107 Pine St	98101	206) 267-4719 front	3/25/2010	Goods - Household	9959 7	\$50.00	Ν	SVDP Store	VeronicaC, GinaD, AnthonyO
<u>YOUNG</u>	<u>Rebecca</u>	107 Pine St	98101	206) 267-4719 front	3/25/2010	Goods - Food	99596	\$50.00	Ν	Safeway	VeronicaC, GinaD, AnthonyO
TOTAL								\$1,286.00			

C Re	ecord Volunteer Hours	×		Google 🗖 🗖 🗶
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DEM	IO Conference			^
Re	cord Vol	unteer Hours	& Miles	<u>Main Page Logoff</u>
		s volunteered and un-reimbursed i inference meetings and spiritual ev	niles driven while engaged in Vincentian activity. vents.	
	Event Date:			
	Event Type:	×	Client Visit	
	Duration:	hours minutes	Conference Meeting Council Meeting	
	# of Volunteers:		Formation/Training Event Regional/National Meeting Other	=
	Miles Driven:			-
	Recorded by: Notes:	~		
	Notes:			
		//		
	Save & New Sa	ave & Done Cancel		
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🗋 Conference - Member List 🛛 🗙 🕀 ← → C A ttp://www.svdpsea.org/confdb/MemberList.asp Image: A state of the state **Blessed Rosalie Rendu Conference Member List** Main Page | Logoff Add New Member CURRENT MEMBERS:

Status	Name	Username	HomePhone	WorkPhone	CellPhone	Email	Role
Active	Tammy Bendix	TammyB	none	206-623-1520 x2780	206-595-9158	ttmb@sprynet.com	Supervisor
Active	<u>Gina DiLembo</u>	GinaD	206-938-6012		206-734-7944	ginadilembo@earthlink.net	User
Active	Bill Lindberg	BillL	971-237-0801		971-237-0801	william_lindberg@hotmail.com	User
Active	<u>Melissa Morrison</u>	MelissaM	253-509-0624		916-759-3694	mlsanders25@gmail.com	User
Active	Joseph Roberts	JosephR	206-325-3702	206-325-3702	206-434-8566	josephr5000@yahoo.com	Supervisor
Associate	Darcy Cing-Mars	DarcyC	206-328-6595	(916) 759-3694	253-514-1046	Darcy.Cinq-Mars@Seattle.Gov	User
Associate	Celeste King	CelesteK			425-218-4161	kingjames_celeste@msn.com	User
Associate	Andrew Morrison	AndrewM	253-509-0624		206-719-4674	agmorrison82@gmail.com	User
Associate	Cecilie Roaldset	CecilieR			206-805-9460	cecilieeroaldset@gmail.com	User
Associate	Phil Roni	PhilR	206-529-1052	206-860-3307	206-612-6560	philroni@hotmail.com	User
Associate	Phil Schlosser	PhilS	unlisted	206-405-4506 x13		phils@ccsww.org	User
Contributor	John & Carrie Poole						User
Inquirer	Admin Acct for 3rd calls	THIRD-CALL					Read Only
Inquirer	Bill Brown	BillB			206-719-2513	bill.brown@hotmail.com	User
Inquirer	Carla Casale	CarlaC			206-683-2881	carla.e.casale@nordstrom.com	User
Inquirer	Veronica Cerda	VeronicaC				cerdav@seattleu.edu	User
Inquirer	Kirsten Hauge	KirstenH			253-224-6516	kirstenhauge25@yahoo.com	User
Inquirer	Anthony Orcutt	AnthonyO				orcutta@seattleu.edu	User
Inquirer	Bernadette Thomas	BernadetteT	215-715-5991			bthomas19@gmail.com	User
Inquirer	Rico Urtula	RicoU				ricomarko@yahoo.com	User
Inquirer	Elly Walsh	EllyW			206-550-9098	ellywalsh@gmail.com	User

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DEMO Conference						
Add New Member			<u>Main Page Logoff</u>			
Save Changes Cancel						
First Name Last Name		Active				
Email	Home Phone	Associate Contributor				
		Clergy Inquirer				
Address	Work Phone	Special Inactive				
City State ZIP	Cell Phone	ndouvo				
Member Status Member Sinc	e Website Role					
Username Password	Confirm Password	User Supervisor				
Save Changes Cancel						

Record Website	Feedback ×	Google 🗖 🗖 🗶					
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Record	Record Website Feedback						
Date:	3/28/2010 4:17:44 PM						
From:	JaneD - DEMO Conference						
Subject:							
Your Comments	::						
Please give you	email address so you can be reached with a response to your comments above:						
Email address:							
Save	Cancel						

Christ the King **Client Information Distribution Information** 2 Computers (Client Intake & Distribution) **Bob Skapura (Developer) Duane & Theresa Rustad**

Client Interview

Welcome Client In

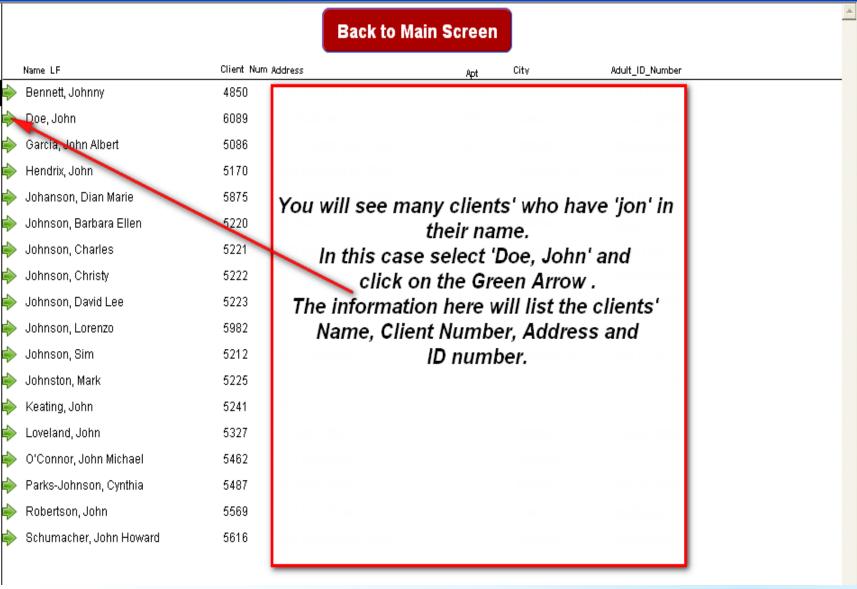
Have They Been Here Before ? Ask For Id

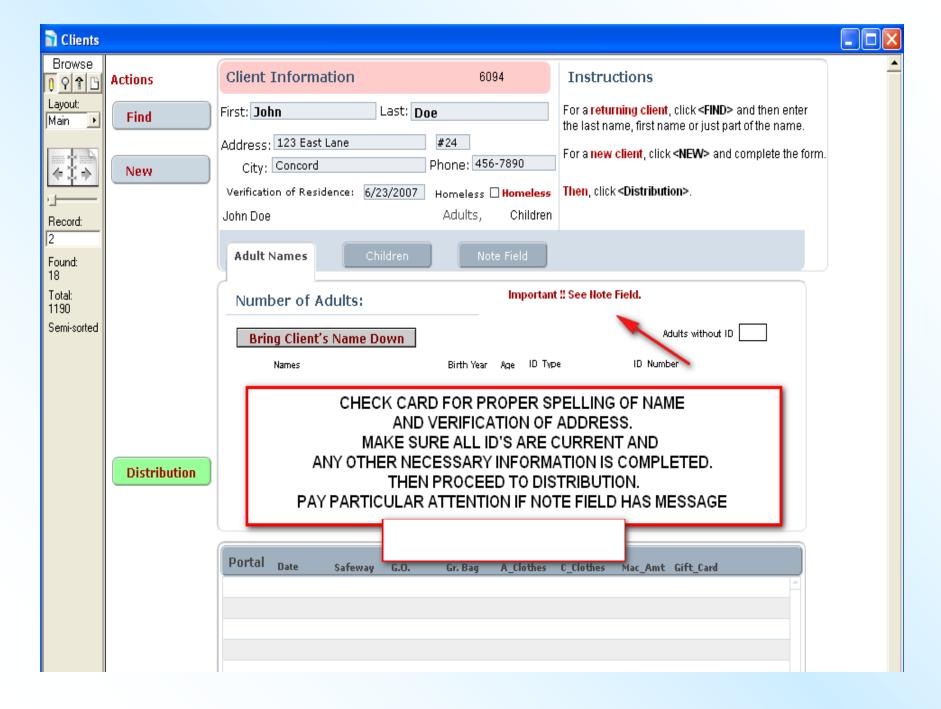
Begin Intake of Client Information

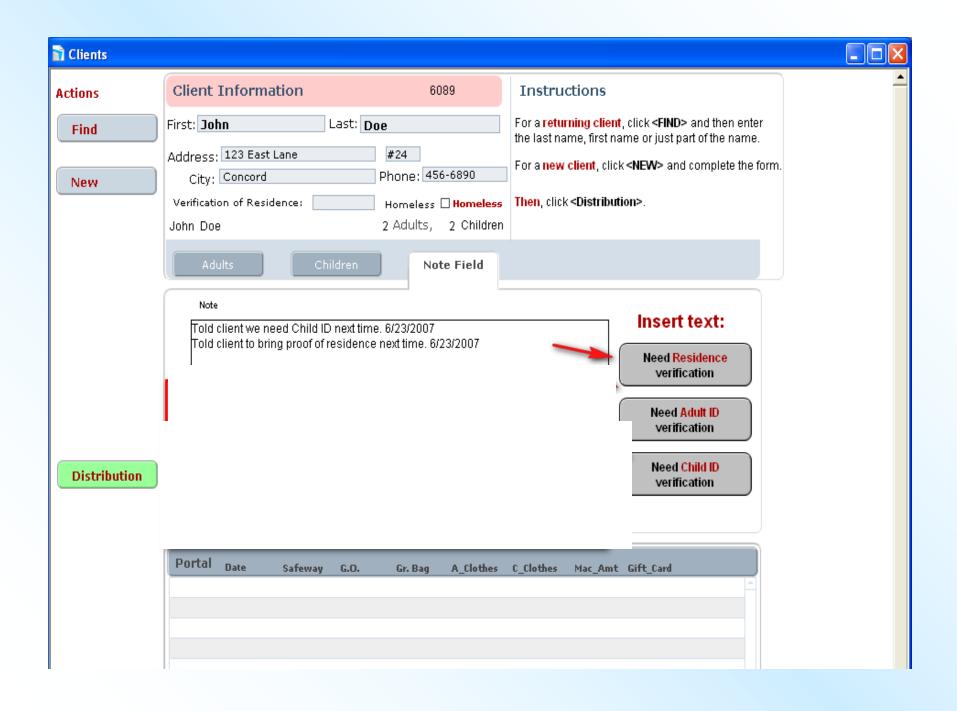
📄 Clients					- 🗆 🛛
Browse	Actions	Client Information	6089	Instructions	
Layout: Main	Find	First: Last: Last:		For a returning client , click < FIND > and then enter the last name, first name or just part of the name.	
Record:	New	City: Pł Verification of Residence: H	hone: Homeless <mark>Homeless</mark> Adults, Children	For a new client , click <new></new> and complete the form. Then, click <distribution></distribution> .	
2 Found: 2		Adult Names Children	Note Field		
z Total: 1187 Semi-sorted		Number of Adults: Bring Client's Name Down		Adults without ID	
		Names	Birth Year Age ID Type	e ID Number	
	Distribution	WHEN EXISTING (S IN AND PRESENTS ID Find	
		Portal _{Date} Safeway G.O.	Gr. Bag A_Clothes	C_Clothes Mac_Amt Gift_Card	

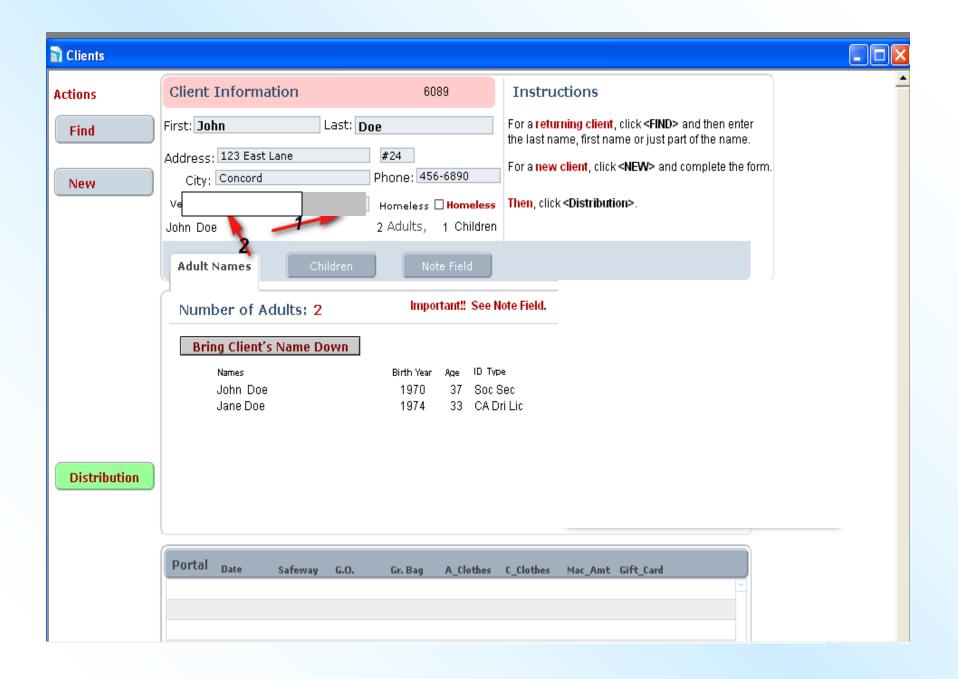
📄 Clients		
Find Layout: Find Scre •	Cancel Find	
Request: 1 Total:	Enter the first name, last name, or a partial name. FOR EXAMPLE: Clients name is John Doe - type (joh)	
1 <u>0</u> mit □	Then press the <enter> key or click the continue button to the left.</enter>	
Sym <u>b</u> ols 🕨 Script: Continue Ca <u>n</u> cel	Name joh	

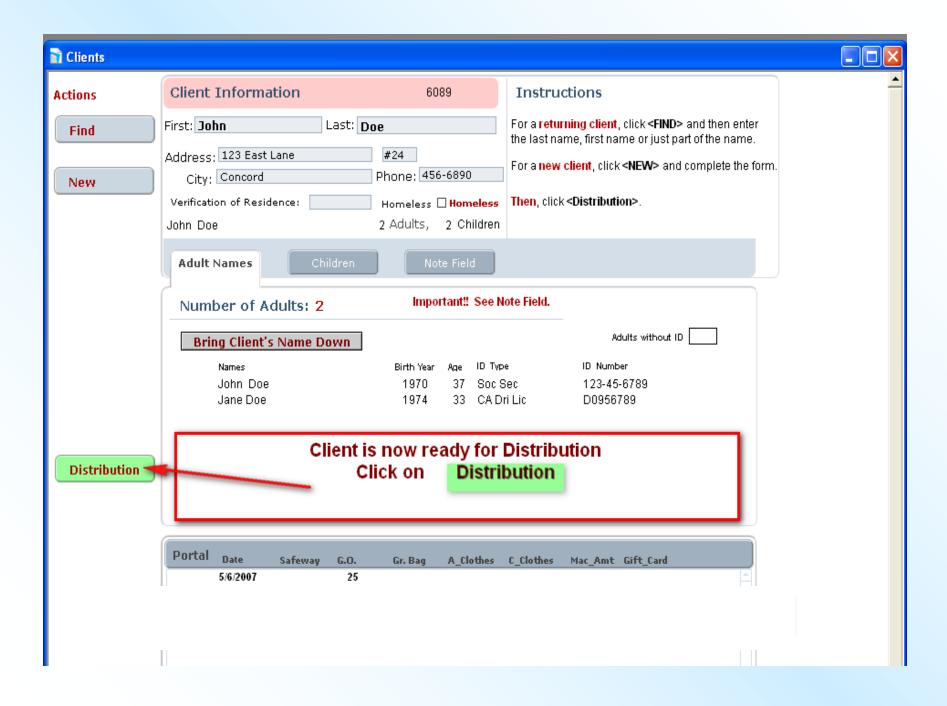
📄 Clients











PROCEDURES FOR NEW CLIENTS AND HOMELESS

Clients			
Actions	Client Information	New Client	Instructions
Find New	First: Address: City: Verification of Residence:	Last: Phone: Homeless Homeless Adults, Children	
``		ildren Note Field	
	Number of Adults: Bring Client's Name D	own	Adults without ID
Distribution	Names	Birth Year Age ID Tyr	De ID Number
	Portal _{Date}		

You can see that John Doe is now listed in the Adult Names field

Clients					Į			
Actions	Client Information	6089	Instructions					
Find New	First: John Last: Address: 123 East Lane City: Concord Verification of Residence: John Doe	Doe #24 Phone: 456-6890 Homeless Homeless 2 Adults, 2 Children	For a returning client , click <find></find> and then enter the last name, first name or just part of the name. For a new client , click <new></new> and complete the forr Then , click <distribution></distribution> .	n.				
	Adult Names Children Number of Adults: 2	Note Field	ote Field.					
	Bring Client's Name Down	Birth Year Age ID Typ	Adults without ID					
	John Doe	1970 37 Soc S						

DISTRIBUTION

INSTRUCTIONS

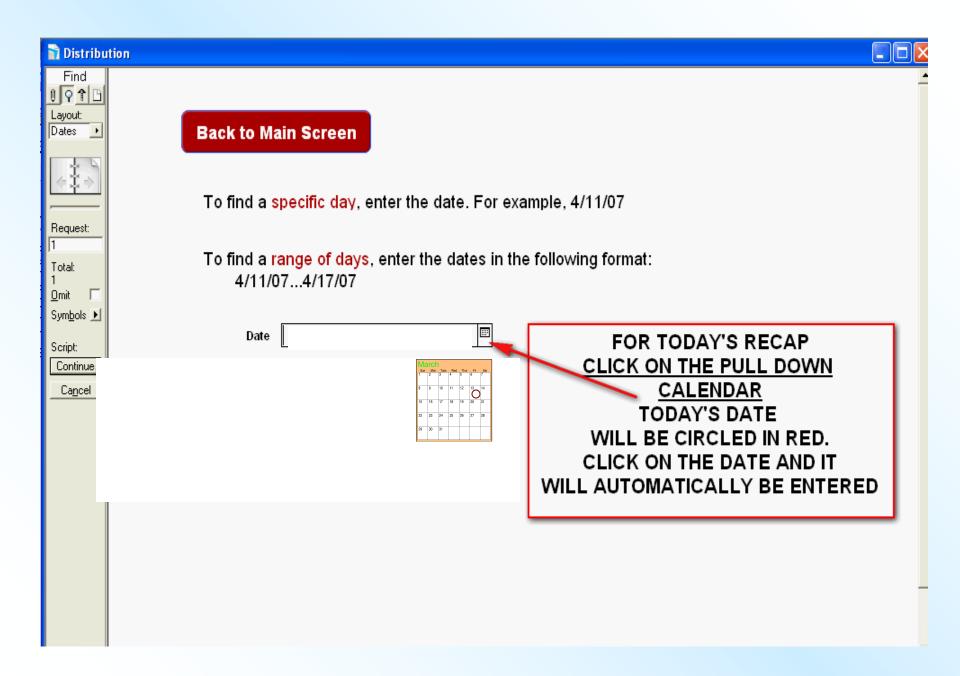


DESKTOP COMPUTER

YOU MAY NOW BEGIN TO PROCESS THE CLIENTS THROUGH THE DISTRIBUTION FILE ON THIS COMPUTER

Distribution				i I I I I I I I I I I I I I I I I I I I				
	Distribution Info	ormation	6094	Instructions			Daily Reca	ap
	Date 6/24/2007				ay's Clients> and Distribution items			
	_{Name} John Doe						Short Repo	ort
1	Adults,	Chi	dren					
Show Today's	New Client							
Clients	Distributed	Note Field	Bla	nk				
	Grocery Outlet_\$					CLICK ON		
	Gift_Card_\$					Print		
	Bag Grocery	01 02 03	🔿 🛛 Bag H	omeless C		Voucher		
	Adult_Clothes	01 02 03	04 05	06 07		Info		
	Children_Clothes	01 02 03	04 05	06 07				
	Mac_Amt	01 02 03	04 05	06 07 1				
	Shwr	01 02 03	04 C					
	Other							
3 Print Voucher Info	Portal _{Date} : ▶ 6/24/2007 [Safeway G.D.	Bag	A_Clothes C_Cl				
								~

Distribution				
	Distribution Info	prmation 6094	Instructions Click on <today's clients=""> and</today's>	Daily Recap
	Name John Doe		Complete the Distribution items. Items given to Client, on this day, are to optored in proper bayes. Click in optimize	
1	2 Adults,	1 Children	entered in proper boxes. Click in entry bo each item is distributed. In this example a \$25. voucher was issue	
Show Today's	New Client		clothing voucher for 2 Adults and 1 Ch	
Clients	Distributed	Note Field Bla	ink	
	Grocery Outlet_\$	25		
	Gift_Card_\$			
	Bag Grocery	01 02 03 0 Bag H	lomeless 01 02 03 04	
	Adult_Clothes		06 07 08	
	Children_Clothes	●1 ○2 ○3 ○4 ○5	06 07 08 09 010	
	Mac_Amt	01 02 • 3 04 05	06 07 08 09	
	Shwr	01 02 • 3 04 0		
	Other			
3 Print	Portal _{Date}	Safeway G.O. Bag	A_Clothes C_Clothes Mac_Amt 2 1 ()	
Voucher Info				



🗋 Distribu	tion				
Browse P P B Layout:	Saint Vincent	t de Paul	<u>Daily Recap</u>	2	Print
Daily Rec 🔸	Date: Day of Week:	6/25/2007 Monday		Team Members:	Main Menu
Record: 1 Found: 26 Total: 3046	# of Cases: # of Homeless Cases: # of Adults: # of Children: New_Count:	26 0 45 45 1	[Please Print this recap and save with the yellow vouchers. For weekly meeting reports.	-
Sorted	Special Name	Cases: of Client:			
	Name	of Client:			-

Benefits Visibility: People/Activities Easy Reporting **Planning Information** Costs **Computer & Printer Supplies**

Process (Revisited) Commitment **Analysis & Priorities Selection & Development Testing, Evaluation & Training** Implementation **Ongoing Operation**

Next Steps Conference Meeting List of Candidate Activities Prioritize the List Meet With Me

Don Rupp (St. Mary's Walnut Creek) 2063 Main St #240 **Oakley, CA 94561** 248-613-5339 drupp 2002@yahoo.com