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| **Gift Cards/**  **Vouchers/Other** | Food Cards ($5/$10)  (Pre-paid) |  |
|  | Vouchers - Gas  (Pre-paid) | * Need valid driver’s license for gas voucher * Write amount in all three places * Sign with Conference/initials * For recording purposes, list amount and voucher number in client record. |
|  | Vouchers - Clothing and Shoes  (In-kind) | * Clothing is N/C on voucher * For recording assistance, list amount given and voucher number in client record; $10/change of clothing per person. * Shoes must be a separate line item on voucher; for recording purposes, list amount given and voucher number in client record; $15 for a pair of shoes. |
|  | Payless Shoe Cards  (Pre-paid) | * Only for Payless * Amount listed on card * For recording purposes, list amount given in client record. |
|  | Bart and Bus (County Connection) Tickets  (Pre-paid) | * Verify if client qualifies for Senior ticket pass * $2 per adult ticket; $20 package of 12 tickets; $15 package of 20 senior/disabled bus tickets * For recording purposes, list amount given in client record. |
|  | Diapers  (Pre-paid) | * $5.00 per 12 diapers; record assistance given in client record |
|  | Furniture and Other Store Items  (Pre-paid) | * Indicate value on the voucher. * For recording purposes, list amount and voucher number in the client record. * Items over $50 should be reviewed and approved by SVdP committee |
| **Food** (Handouts available for all of the food programs listed)  Food, Continued | Local Pantries  Local Pantries, Continued | * Christ the King Church – PH – 1 visit/mth, M-F, Walk-in * Extra Helpings Food Program – Concord – Special Food Needs * Monument Crisis Center – Concord – Walk-in * Queen of All Saints Church – Concord parish boundaries – MWF Walk-in * Salvation Army – Concord, M-F, Walk-in * Share Food Program – Concord, MTWF, Walk-in * St. Francis – Concord, MTF * St. Mary’s Church – WC, Th * Hillcrest Congregational Church, Concord & PH, MWF * Christ Community Church – Concord, Sat * St. Bonaventure Church – Concord – T * Community Service Center – PH, Th |
|  | CalFresh/Food Stamps | * Citizens and legal aliens – EBT card to use at grocery store and farmers’ markets for fruits & veggies, most households receive more than $200. * Low income, part and full-time, or unemployed citizens and legal aliens, can own a car, receive at least $100/month. Must have Social Sec. card * Call 1-(877) 505-4630, or use Supplemental Assistance Prescreening Tool – [www.snap\_step1.usda.gov](http://www.snap_step1.usda.gov) , or use * CalFresh referral form in SJV office. Can be submitted to Food Bank by fax or email. Once received, Food Bank will contact them to prescreen. |
|  | Free Produce Day | * Choose 1 of 6 locations, bring 1 or 2 bags, 2 visits/month for fresh produce |
| **Shelter** (Handouts available for all listed) | Bay Area Shelters | * List of 5 shelters and their contact information, that provide assistance (including Love-a-Child, Shelter Inc., Anka Behavioral Health, Shepherds Gate - Brentwood and Livermore and Trinity Center) |
|  | Shelter Inc. | * Clearing house for shelter/HUD - call (925) 957-7582 or (925) 335-0698, 1815 Arnold Drive, Martinez |
|  | Trinity Church | * Downtown WC, serves homeless adult men and women, TTH – 2 meals/day, F- Lunch, on-site laundry showers, clothing and food (925) 949-8712 |
|  | Season of Sharing | * Help with delinquent rent or deposit and first month’s rent for new place |
| **Shelter, Continued** | Villa Vasconcellos | * WC’s largest affordable housing, rapid-rehousing program |
|  | Catholic Charities | * Housing counseling – local contact for HUD - call (925) 825-3099 or (925) 825-8099 |
|  | Housing Authority | * Help with housing, wait list. Call (925) 957-8084 |
| **Health** | RotaCare Clinics | * Doctors, nurses; call for appointment if sick. Located in Concord (925) 429-6409 & Pittsburg (925) 439-2009 * Also at Monument Crisis Center, 1st and 3rd Tuesday evenings from 5-9 pm. Urgent health care for adults 18 years and older with no medical insurance. Call 925.222.6869 for an appointment; 1990 Market St in Concord. |
|  | Contra Costa Crisis Center | * Call 211 – many health and mental health resources available |
|  | La Clinica | * Medical & Dental; Medicaid or sliding scale- call (925) 363-2005, Dental Pilot Program - provides full mouth x-ray and initial exam (Concord/Pittsburg). |
|  | Monument Crisis Center Referral to LensCrafters | * Provides voucher for free glasses through LensCrafters. For a limited time, conducts free eye screenings. |
|  | Lion’s Club | * Glasses/vision care. For Concord clients contact Pittsburg Lions Club: Kirk Norberg (925) 672-6188 or Bud Gooderham (925) 689-1218. Lion’s Club puts SVdP clients on wait list for UC Berkeley Campus eye exam (3rd year students perform). Glasses provided free of charge. |
|  | John Muir Medical Equipment Loan Program | * Medical equipment free up to 90 days - wheelchairs, bedside commodes, transfer benches, bath benches and chairs, canes, walkers, walker accessories. Outpatient center, 1220 Rossmoor Parkway, Walnut Creek, (925) 939-1220. See link for more information: https://www.johnmuirhealth.com/services/medical-equipment-loan-program.html. |
|  | Cancer Support Community | * Free services to cancer patients and their loved ones. Includes support groups and counseling, educational workshops, nutrition education, exercise and mind body classes, family & children’s services, social connections and information and referral to resources. Info sessions held Mondays at 7pm and Fridays at 11am. (925) 933-0107 |
| **Energy Assistance**  **Energy Assistance, Continued** | PG&E Administered   * CARE\*/FERA      * LIHEAP      * Reach * PG&E Med Baseline * Payment Plan * Balanced Payment Plan | * Monthly discount for energy bills, up to 20% for 2-4 yrs, income based, does not apply to existing balances. * Low income assistance w/bill payment, energy crisis assistance, energy home repairs; must have received a shut-off notice. 1470 Civic Court, Suite 200, Concord, Call (925) 681-6380. * Administered through Salvation Army - one-time energy assistance up to $200, in order to qualify, must have income to cover rent and a financial emergency, i.e., lost job major medical bills or expense; must have received a 48 hour notice. If 62 – no shut off notice required. Call 1(800) 933-9677 or(925) 676-6180. If have Section 8 housing, must be 65 or disabled to be eligible. * Lowest tier energy pricing for those with a medical need * Spread bill over 12 months for current bill; not retroactive to old bills * Adjust bills to be based on 12 month average cost, avoid swings in bill amount during year |
|  | Energy Audits thru Energy Partners | * Available to renters and owners. Free energy audit; assist with weather stripping, water heater, dual pane windows, leaky faucets, shower heads, etc. * Fix many items while there, no charge. |
| **Free Cell Phones** | Assurance Wireless | * Federal Lifeline Assistance program through Virgin Mobile * Must provide proof of eligibility for SNAP, Medicaid, or Social Security (including SSDI) or income levels:   + <$25,100 for 1-2 people   + <$29,300 for 3 people   + <$35,400 for 4 people   + Add $6,100 for each additional person. * Free phone/250 free minutes per month * Call 1(888) 898-4888 |
|  | Surelink Mobile | * Unlimited talk and text, caller ID, call waiting and voicemail. See flyer in SJV folder for eligibility. Effective until 5/31/15. Call (800) 430-0443. |
| **Other**  **Other, Continued** | Seasons Of Sharing  Seasons of Sharing, Continued | * Up to $3000 in assistance in cases of foreclosure, delinquent rent, medical crisis, fire, emergency expense, needing to move. * To qualify, must meet one of the following: 55 or more years old, low to moderate income family with legal custody of children under 18, permanently disabled, veteran, victim of domestic violence or violent crimes, pregnant and in the 2nd trimester or emancipated foster youth. * Additionally, must live in Contra Costa County and be able to sustain self and family after assistance is given. * Doesn’t cover: moving costs, tuition, storage, down payment for car, auto registration, insurance, property taxes, attorney fees, repayment of loan to a friend or family member, bail bonds, court fees, traffic tickets or motel/hotel bills. |
|  | Surviving Parenthood Resource Directory | * Excellent summary of services available to young families. Copies available in English and Spanish in the SJV office. Provided through the Child Abuse Prevention Council. |
|  | Volunteer Income Tax Assistance (VITA) | * Free tax help for people making less than $53,000, disabled, elderly, and limited-English speaking taxpayers who need help preparing their tax returns. IRS-certified volunteers help prepare basic returns with electronic filing. |
|  | Tax Counseling for the Elderly (TCE) | * Tax counseling for those 60 years of age and older. Help with pension and retirement-related issues. Call (800) 906-9887 |
|  | Cash Assistance Program for Immigrants (CAPI) | * Low-income immigrant seniors and immigrants with disabilities may be eligible. Income must be less than $840/month for an individual or $1407.20/month for a couple. Must have less than $2000 in property ($3000 per couple), not including home, car and household goods. If 65 or older, may be eligible even if income is twice as high. * Qualified immigrants include: lawful permanent residents, refugees, person granted asylum, persons paroled into the US for 1+ years, Cuban and Haitian entrants, certain battered spouses and children, certain victims of trafficking. * Eligible for $820/month for individual or $1387.20/month for a couple. Call (408) 453-3017 (Spanish) or (408) 453-3013 (English/Vietnamese) |
|  | Project Second Chance - Adult Literacy | * Confidential, one-on-one, basic literacy instruction to anyone who reads or writes below the 6th grade level. Students are over 16 years of age and must speak English well enough to communicate over the phone and in person. * Trained tutors offer sessions at the Pleasant Hill, Antioch and Hercules libraries. For Pleasant Hill, call (925) 927-3250 or see [www.ccclib.org/psc/](http://www.ccclib.org/psc/). |
| **Other, Continued** | Child Care Assistance | * Assistance with childcare costs offered through Contra Costa Child Care Council. May qualify if off Cash Aid within the last 24 months and working, looking for work or attending school and you meet low income requirements. Call (925) 676-8570 or go to CoCoKids.org. |
|  | The Inclusion Project | * Provides support to parents or care-givers of special needs children. Call (925) 676-5442. |