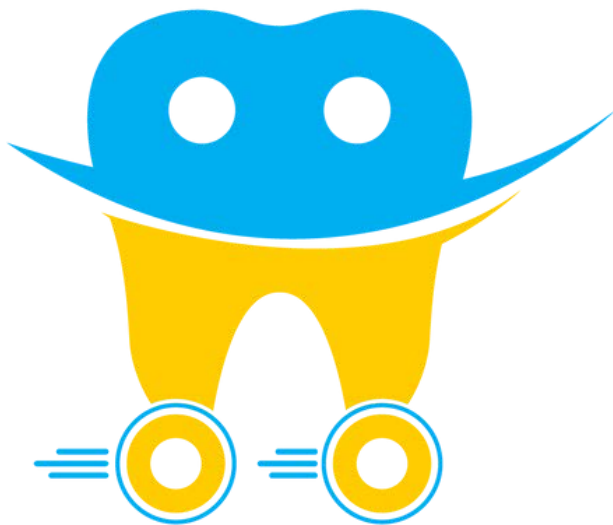


# 2021 Annual Report



Dentists on Wheels

In Partnership With



**DVC**  
DIABLO VALLEY COLLEGE  
Dental Hygiene Program

[www.DentistsOnWheels.org](http://www.DentistsOnWheels.org)



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# Board of Directors

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**Shab Farzaneh**

President

Founder

**Dr. Neda Oromchian**

Vice President

Dentist

**Dr. Kian Farzaneh**

Secretary

Oral Surgeon

**Lou Scapra**

Treasurer

Fremont Bank

**Elizabeth Dygert**

Equipment Specialist

Patterson Dental

**Touria Mobin**

Legal Lawyer

**Jim Noe**

Representative

St. Vincent de Paul

## From our Founder

Dear Friends, Colleagues, Supporters and Partners,

What a great journey it has been to open the first FREE dental clinic in Contra Costa County!

It's inspiring to witness an incredible team of supporters and colleagues rallying during a very challenging pandemic to serve the vulnerable population most in need of Oral Health Care. When a volunteer dentist treats a maskless patient during a highly contagious pandemic, it exemplifies true dedication and a pure selfless act. It's an honor to work with such a committed soulful team of volunteer pre-dental students, administrative staff, dental assistants, dentists and dental specialists. Each and every one of them offer their valuable time and provides an essential component to the success of our team in healing many in pain.

On average, our patients have not seen a dentist in 5 to 10 years. Oral cancer disease or gingivitis that leads to heart-attach, could be left undetected let alone the untreated tooth decay that leads to tooth loss. 40% of Californians lack dental insurance; for Contra Costa County, this leaves approximately 320,000 residents without dental coverage. This significant portion of this county is low-income and lacks access to affordable dental care.

Dentists on Wheels started with a simple desire to help the underserved and uninsured in our community. We are happy to serve as a trusted dental home and a place of hope for disadvantaged neighbors. We are grateful for our funders and partnerships with St. Vincent de Paul and Diablo Valley College Hygiene Program that enable us to provide free dental care for those in need. With the continued support and generosity of our partners and donors, we can continue to expand our reach and help our community improve their quality of life and achieve their fullest potential.

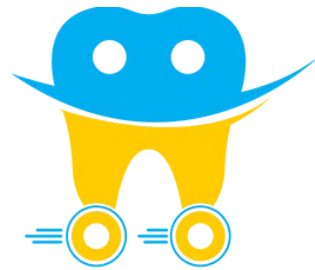
Sincerely,



**SHAB FARZANEH**



# ABOUT DENTISTS ON WHEELS (DOW)



## MISSION

To provide free, comprehensive, restorative dental services and oral health education in order to improve the overall health of the underserved and uninsured community in and around Contra Costa County.

## VISION

To increase accessibility to oral healthcare by breaking down socioeconomic barriers and providing a trusted dental home.

## IMPACT

- Restorative and preventative care
- Screening for oral cancer & gum disease
- Oral health education
- Building smiles and self-confidence



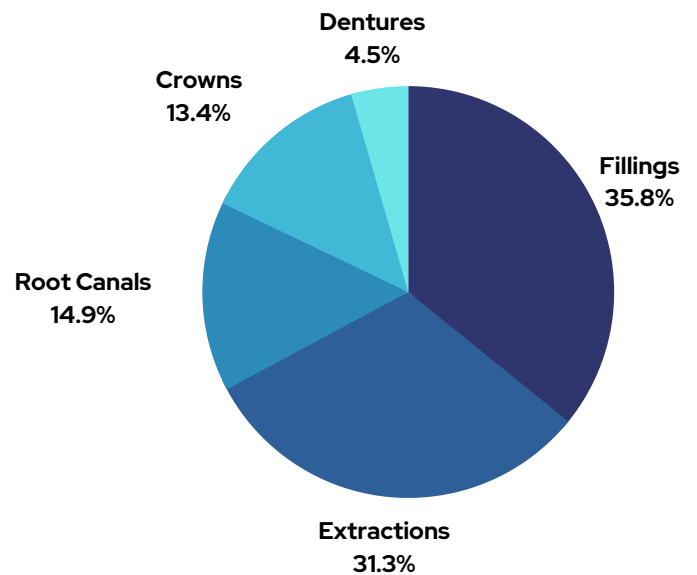
# 2021 at a Glance



## Key Milestones

February	Designed + permitted clinic
August	Completed construction of clinic
September	Grand Opening
October	Began patient care

## Services Provided



100%

of patients had not seen a dentist in 5+ years

75%

of all dental treatment provided was specialty services

70

patient visits in **2.5 months** of operation

# Financial Report



## Sources of Revenue

GRANTS 2021

**\$85,500**

INDIVIDUAL  
CONTRIBUTIONS 2021

**\$7,240**

## Expenses (2.5 Months of Operations)

OPERATIONAL

**\$15,371**

ADMINISTRATIVE

**\$8,051**

SUPPLIES & MATERIALS

**\$6,705**

# Patient Testimonials



"I was having really bad tooth pain and they are helping me get it all fixed for free, because I don't have insurance and I'm unable to pay for it. They are super nice and I'm super grateful for all their help."  
- Cindy N.



"Staff here is very kind and also international. I feel very comfortable that this team is competent. Trust is important in dentistry, and they have gained mine."  
- Pam R.

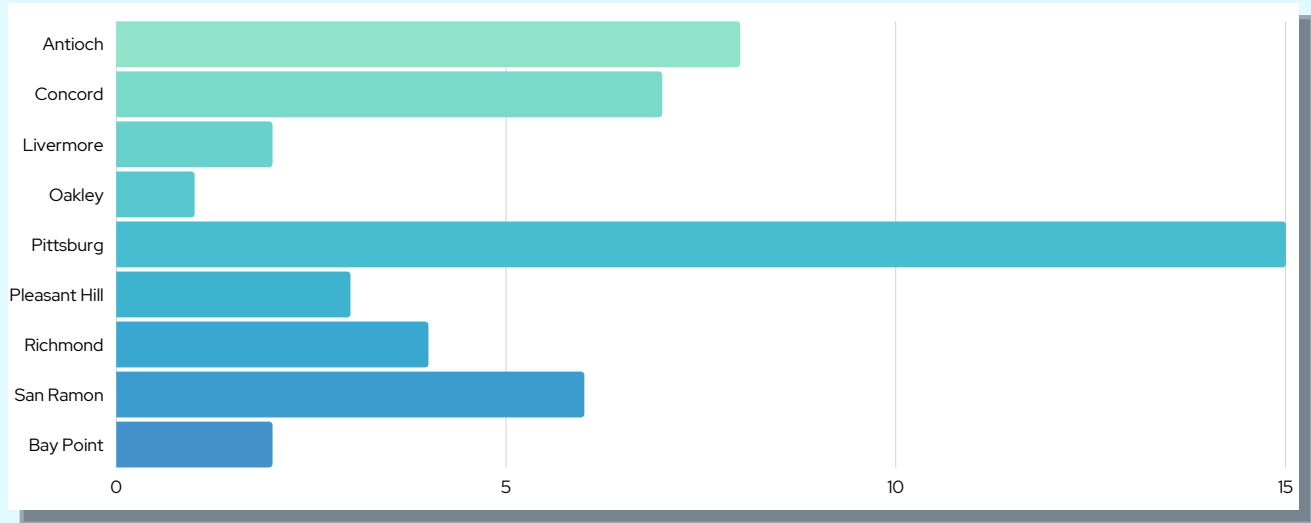


"They truly care and are serving our underserved population with their dental needs." - Goly O.

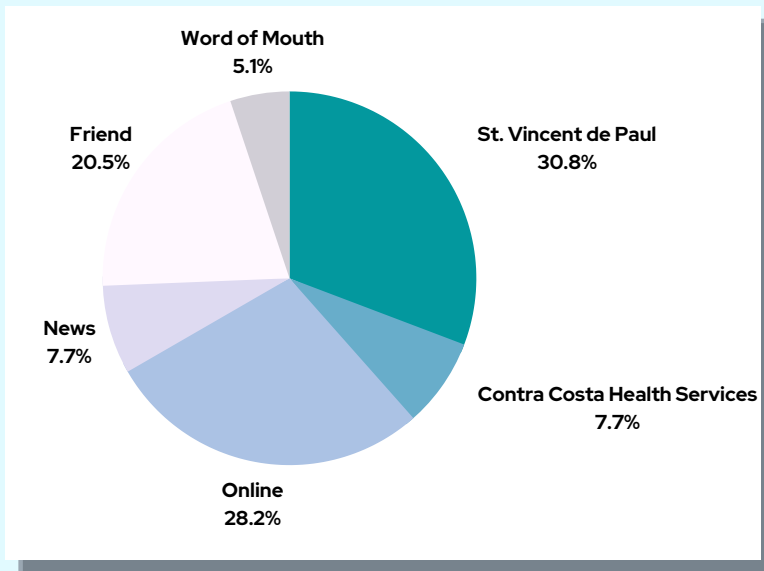
"Just got back from my visit to have a tooth extraction. Was very impressed with everyone and treatment I received. Very professional staff and dentist" - Jim S.

# Our Patient Profile

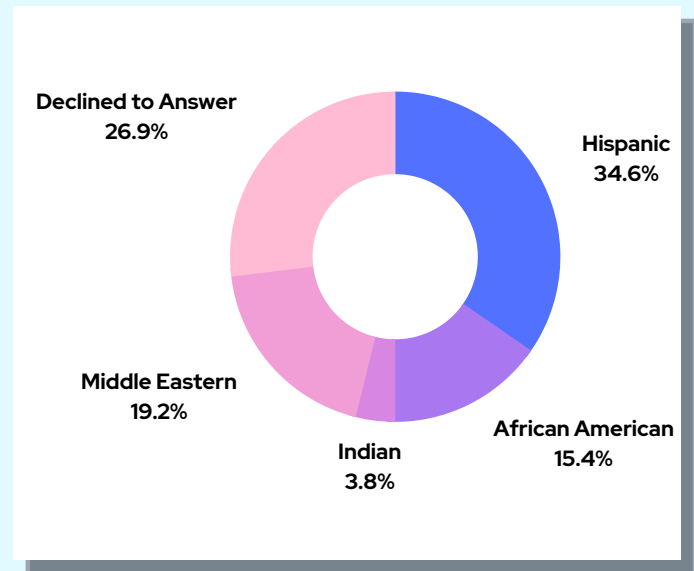
## Number of Patients Per City



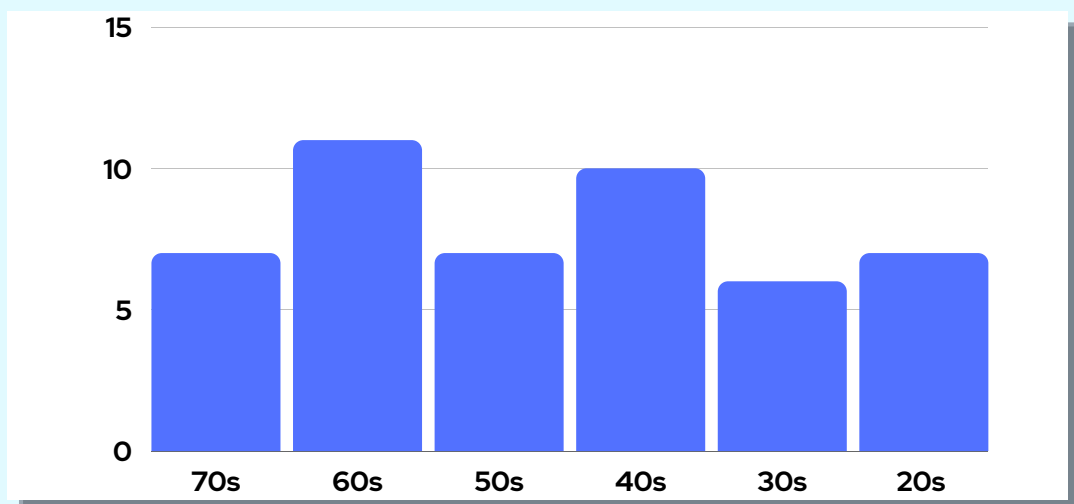
## Referral Source



## Ethnicity



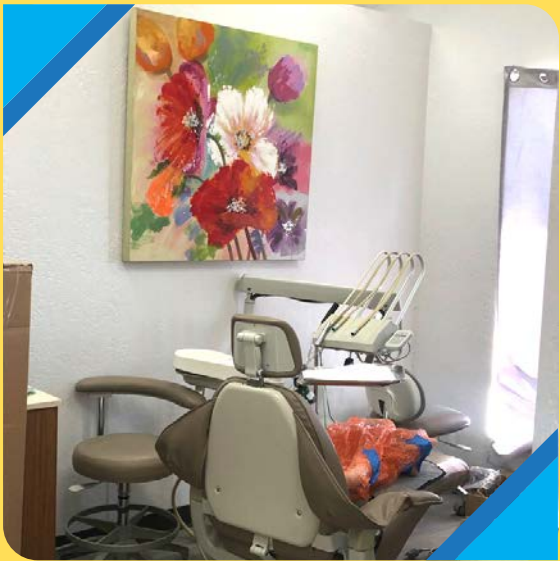
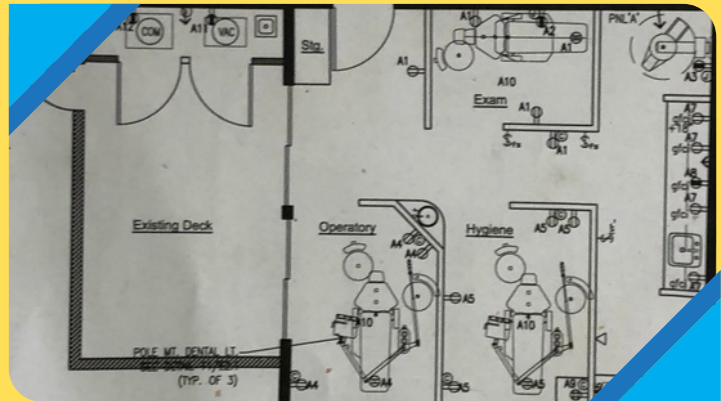
## Age



# Dental Clinic Construction



Clinic Map



Dentists on Wheels is the first free dental clinic focused on addressing the oral care needs of these underserved communities. Through our partnership with St. Vincent de Paul of Contra Costa County, a 3-operatory dental clinic was funded and constructed in Pittsburg, CA. A volunteer dental team staffs this clinic, providing free exams, restorative and preventative dental care, and oral health education with the aim of growing these services through its expansion plan. This state of the art clinic is equipped with a Panorex machine, sterilization unit, in-house lab, high-quality air purification system, and the ability to provide specialty services.



Dental Hygienist Chair





# Meet Patient: She Can Chew Again!

An 84-year-old Hispanic woman, who only speaks Spanish, came to Dentists on Wheels because she lost her upper and lower complete dentures during a house fire. Without her dentures, she could not eat properly for a whole year and faced a real possibility of choking on her food. Her daughter had searched for a dental clinic that would make her an affordable, brand-new set of dentures, but every place they visited told them that the cost would be approximately \$2500, which she could not afford. Someone from Contra Costa County Social Services reached out to the daughter and referred her mother to Dentists on Wheels; soon after, the mother was accepted as a patient at our dental clinic.



Although this elderly patient has Medi-Cal, her insurance would not cover a new set of dentures. Medi-Cal only covers one set of dentures once every five year. With a lack of finances due to the house fire, she felt lost. Unable to eat and properly enjoy food, she soon became malnourished. Nevertheless, there was a light at the end of the tunnel for this generous, headstrong mother! Dentists on Wheels has many kind-hearted partners and supporters, whose generous donations and grants make it possible to provide these expensive dentures at no charge to our patients.



By giving patients the opportunity to enjoy simple, yet much overlooked, needs and pleasures, such as chewing and speaking, without the worry of choking, Dentists on Wheels has directly impacted the lives of our neighbors and community members. We proudly stand as the first dental clinic in Contra Costa County to provide FREE, comprehensive dental services and oral health education to those in need, with the high quality of work and standard of care.



# Meet Patient: Freed from Years of Pain



An elderly, widowed 55-year-old Pacific Islander woman was referred by St. Vincent de Paul to Dentists on Wheels' pilot program in fall 2020 with severe pain on her upper right canine for the last 15 years. Her past medical history was significant for severe pain throughout her entire mouth. In need of dental care, she reached out from one dental office to another with each place telling her that she needed to pay \$10,000 for comprehensive dental treatment, but she had no means to pay. Because of this, she went 11 years without seeing a dentist. Unqualified to receive Medi-Cal and lacking any savings to pay for future dental treatments and earning only about 800 dollars from social security for food and rent, she had given up hope on fixing her teeth.

Frustrated from many years of ongoing pain, she came for her first dental examination and radiographs in over a decade! Since she had been in pain for a long time and could not afford to immediately fix her teeth at any office she had gone to, her previous dentist had extracted many of her upper teeth, so a partial denture was also added to her treatment plan.

She asked the dental clinic staff to pull her upper right canine, since that tooth was always painful; one dentist had told her that it was a dangerous area to work on and she could experience problems. The volunteer dentist and assistant asked her to be patient and let a specialist see her to evaluate her canine and determine if the tooth was restorable. At first, she was very hesitant, but because she liked our dental director, Dr. Neda Oromchian, so much and felt she could trust her, the patient agreed to go and see the volunteer endodontist Dr. Yass Dastmalchi in her dental office in Lafayette, CA. She received a successful root canal therapy, which freed her from years of pain. After ultimately receiving restorative treatments that included a crown, 6 fillings, and an upper partial denture, the function and esthetics were finally restored, and she has been very happy, grateful, and trusting ever since.



# Our Team



Our team is committed to providing the best service to our East Bay community!

## **Founder**

Shabnam Farzaneh

## **Dental Director**

Dr. Neda Oromchian

## **Team Manager**

Fatima Kamara  
Keemia Shariati

## **Partnership Manager**

Keemia Shariati

## **Donations Team**

Lanvi Lu  
Jennifer Nguyen

## **Grants Team**

Melissa Hsu  
Dion Chang  
Katelyn Nakamura  
Jennifer Nguyen

## **Communications Team**

Gurjit Budwal  
Lauren Tran

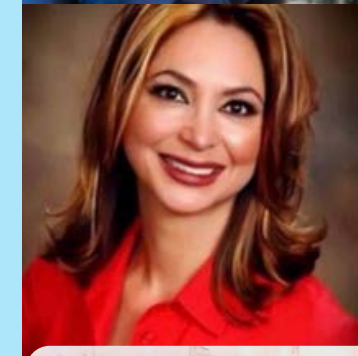
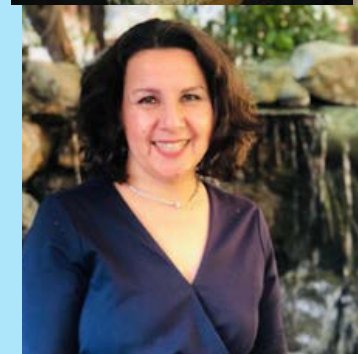
## **Clinic Volunteers**

Diana Ventura  
Seif Tadros  
Asmaa Elbegirmy  
Sidera Shaw

# Our Doctors



Dr. Ellie Dary, DDS  
Dr. Yass Dastmalchi, DDS  
Dr. Kian Farzaneh, DDS  
Dr. Mehran Fotoratjah, DDS  
Dr. Keyvan Hashemi, DDS  
Dr. Sue Hoch, DDS  
Dr. Neda Oromchian, DDS  
Dr. David Rainero, DMD  
Dr. Nahid Saba, DDS  
Dr. Jeannie Shimane, DDS



# In-Kind Donations

We have the deepest appreciation for all of our partners, donors, and supporters. In total, we received **\$450,000** in-kind donations. Thank you to all the following companies for contributing products and equipment to our clinic, helping to provide high-quality oral healthcare for all.



How the best perform



COCOFLOSS



The Society of St. Vincent de Paul  
of Contra Costa County



Enviro Safetech  
Your SAFETY is Our Business



refera

# Donors and Grant Givers

Thank you to all our grant givers for joining us on the journey of increasing access to quality oral healthcare and education to the East Bay community. Your generosity and support of our community as a whole has brought us to this moment in which we can begin working towards our goal of improving oral and systemic health.



Community Health Fund

*John Muir Health*

Building Bridges to Better Health



THE CALIFORNIA  
**Wellness**  
FOUNDATION



**PATTERSON  
FOUNDATION™**



**JOHN MUIR  
HEALTH**



THE MAX AND VICTORIA  
DREYFUS FOUNDATION

NORDSTROM



**FREMONT BANK  
FOUNDATION**



Individual Donors Through:



Dentists on Wheels



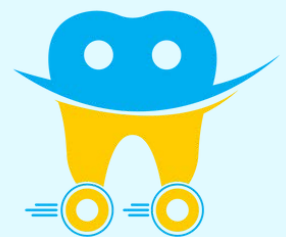
Join us by volunteering or donating

Become someone's hero

2210 Gladstone Dr. | Pittsburg, CA 94565

925-800-7771

[www.DentistsOnWheels.org](http://www.DentistsOnWheels.org)



Dentists on Wheels

