



SHELTER, Inc. – Eviction Prevention

We offer two type of eviction prevention programs:

-Non-affected by COVID-19 (income) *-one-time assistance, need to be self-sufficient -*

-Affected by COVID-19 (income) *-up to six months of assistance, NO need to be self-sufficient-*

Due to funding restrictions, not all households are eligible for rental assistance

To register:

<https://portal.neighborlysoftware.com/SHELTERINC/Participant>

Call our Eviction Prevention hotline for questions:

(925-338-1038)

Eligibility:

List of required documents for each household member:

Identification Documents:

- Driver's license for adults - we can accept paper documentation given after passing test, renewed license for elderly or applicable documentation AND
- Social Security cards for everyone in household (optional) or a picture ID
- OR**
- Most current tax returns, social security office letter stating card has been requested
- For minors: Birth certificate

Proof of Crisis:

- Documentation showing how COVID-19 impacted income
 - Examples are: Letter from employer, letter from child's school regarding a shutdown, pay stubs, doctor's note etc.

***If providing a self-certified note proving how COVID affected your income, please add at the end and sign: I declare under penalty of perjury that the information provided in this application to be*

true and accurate to the best of my knowledge. I understand that if I knowingly omit or give false information, the request for assistance will be denied. I understand financial assistance is not guaranteed.

OR

- Documentation showing how your unexpected, not created crisis has affected your income. (no affected by COVID)
 - Examples are: Letter from former employer, last three months of pay stubs, bank statements, doctor's note etc.

Proof of Income:

- Last three months of most recent paycheck stub for all applicants.
- Other- unemployment awards letter, child support etc.
- Bank statements or any document showing income

Rent/Mortgage Documents:

- Lease agreement or mortgage statement
- Current ledger, or notification from landlord with total amount currently owed.

Additional Information:

- One application per household within a six-week period
- Applicant able to see application status logging into the website
- Only submitted applications will be reviewed
- Applicant can call us to authorize an additional user to be added