



## CARE/FERA PROGRAM APPLICATION Sub-Metered Residential Customers

Choose the  
best rate  
plan for you.  
Learn more†.

# Save on your monthly PG&E bill

If your landlord bills you directly for gas and electricity, you are a “sub-metered” customer. While you are not a direct PG&E customer, you may still be eligible for programs and services to help you lower your energy bills, including the CARE and the FERA programs.

## California Alternate Rates for Energy (CARE)

[pge.com/care](http://pge.com/care)  
1-866-743-2273

The CARE program offers a monthly discount on PG&E bills for qualifying households. You can enroll by:

- Checking all the qualifying public assistance programs from which you, or someone in your household, receive benefits **OR**
- Checking the box that matches your household’s total gross annual income.\*

Other qualifications include:

- Your monthly electric usage does not exceed six times the Tier 1 allowance.
- You are not claimed as a dependent on another person’s income tax return other than your spouse.
- You do not share an energy meter with another home.
- You will renew your eligibility at least every two years.

You will also need to have your landlord or facility manager complete Section 1A of this application. If your landlord has questions, have him or her email [CAREandFERA@pge.com](mailto:CAREandFERA@pge.com).

### CARE Income Guidelines (good until May 31, 2023)

Number of People in Household	Total Gross Annual Household Income*
1-2	\$36,620 or less
3	\$46,060 or less
4	\$55,500 or less
5	\$64,940 or less
6	\$74,380 or less
7	\$83,820 or less
8	\$93,260 or less
Each Additional Person, add	\$9,440

## Family Electric Rate Assistance (FERA)

[pge.com/fera](http://pge.com/fera)  
1-800-743-5000

### FERA Income Guidelines (good until May 31, 2023)

Number of People in Household	Total Gross Annual Household Income*
1-2	Not Eligible
3	\$46,061–\$57,575
4	\$55,501–\$69,375
5	\$64,941–\$81,175
6	\$74,381–\$92,975
7	\$83,821–\$104,775
8	\$93,261–\$116,575
Each Additional Person, add	\$9,440–\$11,800

If you do not qualify for the CARE program, you may still qualify for the FERA program, which offers a monthly discount on electric bills for households of three or more people with a slightly higher income than required for CARE.

See the FERA Income Guidelines listed above to find out if you qualify, and enroll by completing the included application.

\*Total gross annual household income includes all taxable and nontaxable revenues from all people living in the home, from whatever sources derived, including, but not limited to, wages, salaries, interest, dividends, spousal and child support payments, public assistance payments, Social Security and pensions, housing and military subsidies, rental income, income from self-employment and all employment-related, non-cash income.

†Learn more and get a personalized rate analysis at [pge.com/findrates](http://pge.com/findrates)

## How You Can Apply

**Email:** Take a picture or scan completed application and email this image to [CAREandFERA@pge.com](mailto:CAREandFERA@pge.com)

**Mail:** Send completed application to  
**CARE/FERA Program**  
P.O. Box 7979  
San Francisco, CA 94120-7979

**Fax:** Send completed application to 1-877-302-7563

## Other Helpful Programs and Services

**Energy Savings Assistance Program**  
[pge.com/energysavings](http://pge.com/energysavings)  
1-800-933-9555

This program provides energy-efficient home improvements and appliances at no cost to customers who are income qualified. Property owners and renters are eligible to participate.

**Energy Savings  
Assistance Program**

**Medical Baseline**  
[pge.com/medicalbaseline](http://pge.com/medicalbaseline)

If you depend on life-support or other equipment due to medical needs, you may be eligible for additional energy at the lowest price through the Medical Baseline program.

**Universal Lifeline Telephone Service (ULTS)**

Get discounted telephone access when you meet similar income guidelines as the CARE program. To learn more, contact your local phone service provider.

**Low Income Home Energy Assistance Program (LIHEAP)**  
1-866-675-6623

If you spend a high percentage of your income on energy bills, you may be eligible to receive financial assistance and weatherproofing services through this program administered by the California Department of Community Services and Development.



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Please have your landlord or facility manager fill out Section 1A, while you fill out Section 1B about you and your household, and then complete EITHER Section 2A OR 2B. Sign and date this form, and return it to PG&E as soon as possible. **If you qualify, PG&E will notify you and your landlord or facility manager, who will pass the CARE or FERA discount along to you.**

## 1 1A Your Landlord and Facility

Applicant Status:  ADD NEW  DROP  RENEW  MOVE TO DIFFERENT SPACE

PG&E Account Numbers:           -

-

Your Mobile Home Park/Facility Name

Your Mobile Home Park/Facility Address (City/State/Zip Code)

Your Landlord or Manager's Name Preferred Phone Number  Home  Work  Mobile

Your Landlord or Manager's Mailing Address (City/State/Zip Code) Email

## 1B You and Your Household

Your Name (Use the name as it appears on the energy bill from your landlord, which must be in your name.)

Email (By entering your email address, you are authorizing PG&E to send you information from time to time regarding your PG&E utility service and PG&E programs and services that may be available to you.)

Your Home Address (Address must be your primary residence. Do NOT use a P.O. Box.)

Unit #/City/State/Zip Code

Mailing Address Unit #/City/State/Zip Code

Preferred Phone Number  Home  Work  Mobile

What language do you prefer for future CARE and FERA communications? (Choose one)

- English  Spanish  Mandarin  Cantonese  Vietnamese
- Russian  Korean  Tagalog  Hmong

Alternative Phone Number  Home  Work  Mobile

What is your preferred method of communication? (Choose one)  
 Mail  Email  Phone  Text (Message and data rates may apply.)

Number of people in your household at this address:

Adults  + Children  (under 18) =

## 2 Household Qualification

Fill out Section 2A OR Section 2B.

### 2A Public Assistance Programs

Check all the programs in which you, or someone in your household, participate.

- Low-Income Home Energy Assistance Program (LIHEAP)
- Women, Infants, and Children (WIC)
- CalFresh/SNAP (Food stamps)
- CalWORKs (TANF) or Tribal TANF
- Head Start Income Eligible (Tribal only)
- Supplemental Security Income (SSI)
- Medi-Cal for Families (Healthy Families A&B)
- National School Lunch Program (NSLP)
- Bureau of Indian Affairs General Assistance
- Medicaid/Medi-Cal (under age 65)
- Medicaid/Medi-Cal (age 65 and over)

If you checked any of the boxes in this section, skip to Section 3.

OR

### 2B Household Income

If you did not check any of the boxes in Section 2A, please add up all the income from every household member and check the box below that matches your household's total annual gross income.

I am currently on a fixed income and receive income or benefits from one or more of the following: pensions, Social Security, SSP or SSDI, interest/dividends from retirement accounts, Medicaid/Medi-Cal (age 65 and over) or SSI.

My household income is:

- \$0-\$36,620  \$69,376-\$74,380  \$93,261-\$102,700
- \$36,621-\$46,060  \$74,381-\$81,175  \$102,701-\$104,775
- \$46,061-\$55,500  \$81,176-\$83,820  \$104,776-\$112,140
- \$55,501-\$57,575  \$83,821-\$92,975  \$112,141-\$116,575
- \$57,576-\$64,940  \$92,976-\$93,260  Other \$ \_\_\_\_\_
- \$64,941-\$69,375

## 3 Your Declaration

By signing this declaration, I certify that the information I have provided in this application is true and correct.

I acknowledge that I have read and understood the contents of this application. I also agree to follow the terms and conditions of the CARE or the FERA program, including the following:

1. I am not claimed as a dependent on another person's income tax return other than my spouse.
2. I am not knowingly sharing an energy meter with another home.
3. I will notify PG&E if my household is no longer eligible for the CARE or FERA discount.
4. I understand I may be required to provide proof of household income.
5. I understand I may be required to participate in the Energy Savings Assistance Program.
6. I understand I may be removed from the CARE program if my monthly electric usage exceeds six times the Tier 1 allowance.
7. I authorize PG&E to share my information with other utilities in order to facilitate enrollment in available energy management assistance and discount programs.
8. I will pay back the discount I have received if I provided false information to support my application for the CARE or the FERA program.

X

Customer Signature

Fill in circle if you are a guardian or you have power of attorney.

Date

FOR INTERNAL USE ONLY

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